



October 13, 2015

Patrick McCa
DHS

[REDACTED]
Wilmington, DE 19801

Re: Legal Process Dated 10/13/2015 Requesting Time Warner Cable Subscriber Records
TWC Case ID: 12353

We have conducted a search of our records in response to the above referenced legal process issued at your request. Pursuant to the specific obligations imposed by 18 U.S.C. §2703, this letter is to advise you that the following records are enclosed:

- Subscriber Info
- Service Details

If you would like to discuss this matter with us, please contact me at (703) 713-1170 between the hours of 8:30 AM and 5:30 PM Eastern. When calling, please reference the TWC case number # 12353 to enable us to retrieve your legal process and this letter from our files for the contact. It is Time Warner Cable's Record Retention policy to destroy our files relating to this request three years from the date of our response.

Respectfully,

A handwritten signature in black ink, appearing to read 'Enaam Omer', on a light background.

Enaam Omer
Subpoena Analyst
Law Enforcement Response Operations Center
Time Warner Cable
<http://www.timewarnercable.com/SubpoenaCompliance>
SubpoenaInquiry@twcable.com

SUBSCRIBER RECORD

Target Details	104.175.141.234, 10/7/2015 10:07:00 PM, Eastern
Subscriber Name:	ANGELO HARPER
Subscriber Address:	[REDACTED], MORENO VALLEY, CA 92553-4729
Service Type - RR HSD	Activate Date: 10/5/2010 Deactivate Date: St Active
User Name or Features:	[REDACTED]@roadrunner.com
Phone number:	(951) [REDACTED]

DECLARATION OF CUSTODIAN OF RECORDS

Pursuant to 28 U.S.C. § 1746, I, the undersigned, do hereby declare:

1. My name is Enaam Omer. I am over 18 years of age and employed by Time Warner Cable Inc. as a Subpoena Analyst. Part of my job responsibilities are to review the records that Time Warner Cable maintains that pertain to individual customer accounts to specific business records.
2. I make this declaration based on a review of Time Warner Cable's business records, which are created contemporaneously with the activity, are kept in the ordinary course of Time Warner Cable's business and pertain to the regular business of Time Warner Cable.
3. I am in receipt of legal process served on 10/13/2015, signed by Patrick McCauley, and requesting specified records of Time Warner Cable. Attached to this declaration are records responsive to the request. These records are business records of Time Warner Cable.

I DECLARE under penalty of perjury that the foregoing is true and correct.



Enaam Omer
Subpoena Analyst, Law Enforcement Response Operations Center
Time Warner Cable
SubpoenaInquiry@twcable.com

Homeland Security Investigations

San Bernardino, CA 92410



Homeland
Security

Cover Sheet

Date October 17, 2015

To: Time Warner Cable
Subpoena Compliance Team
Custodian of Records

Electronic Service Methods:

Fax: [REDACTED]

E-Mail: S [REDACTED]

From: Jonathan C. Ruiz

Phone: [REDACTED]

☐ Urgent ☒ Action ☐ Concurrence ☐ FYI

Number of pages including cover: 4

Comments:

Attached is summons #: ICE-HSI-RV-2016-00008.

Please respond by November 2, 2015.

THIS INVESTIGATION INVOLVES THE SEXUAL EXPLOITATION OF A CHILD, DISCLOSING THIS REQUEST FOR INFORMATION TO THE SUBSCRIBER WILL IMPEDE THIS INVESTIGATION AND INTERFERE WITH THE ENFORCEMENT OF FEDERAL LAW.

AHJ000452

1. To (Name, Address, City, State, Zip Code)
 Time Warner Cable
 Subpoena Compliance Team
 Custodian of Records
 [REDACTED]

DEPARTMENT OF HOMELAND SECURITY

SUMMONS

to Appear and/or Produce Records
 19 U.S.C. § 1509

Summons Number ICE-HSI-RV-2016-00008

By the service of this summons upon you, **YOU ARE HEREBY SUMMONED AND REQUIRED TO:**

- (A) ☐ **APPEAR** before the U.S. Customs and Border Protection (CBP) Officer or U.S. Immigration and Customs Enforcement (ICE) Special Agent named in Block 2 at the place, date and time indicated to testify and give information.
- (B) ☒ **PRODUCE** the records (including statements, declarations, and other documents) indicated in Block 3 before the CBP Officer or ICE Special Agent named in Block 2 at the place, date and time indicated.

Your testimony and/or production of the indicated records is required in connection with an investigation or inquiry to ascertain the correctness of entries, to determine the liability for duties, taxes, fines, penalties, or forfeitures, and/or to ensure compliance with the laws or regulations administered by CBP and ICE.

Failure to comply with this summons will render you liable to proceedings in a U.S. District Court to enforce compliance with this summons as well as other sanctions.

2. (A) CBP Officer or ICE Special Agent before whom you are required to appear

Name Jonathan C. Ruiz
 Title Special Agent
 Address [REDACTED]
 San Bernardino, CA 92410
 Telephone Number [REDACTED] Fax Number [REDACTED]

(B) Date

November 2, 2015

(C) Time

9:00 AM

3. Records required to be produced for inspection

Please see attached continuation page.

You are requested not to disclose the existence of this summons for an indefinite period of time. Any such disclosure will impede this investigation and thereby interfere with the enforcement of federal law.

Issued under authority of section 509, Tariff Act of 1930, as amended by Pub. L. No. 95-410 (19 U.S.C. § 1509), 44 F.R. 2217; Homeland Security Act of 2002

4. Name of person authorized to serve this summons or any other CBP Officer or ICE Special Agent

Jonathan C. Ruiz

5. Date of issue

By Claude Arnold OCT 20 2015
 (Signature)



If you have any questions regarding this summons, contact the CBP Officer or ICE Special Agent identified in Block 2.

6. Name, title, address and telephone number of person issuing this summons

Name Claude Arnold
 Title Special Agent In Charge
 Address [REDACTED]
 Long Beach, CA 90802
 Telephone Number 562-624-3801

CERTIFICATE OF SERVICE AND ACKNOWLEDGMENT OF RECEIPT

A. CERTIFICATE OF SERVICE OF SUMMONS		
I certify that I served the summons on the front of this form as follows:		
<input type="checkbox"/> I delivered a copy of the summons to the person to whom it was directed, as follows:	Address or Location	Date
		Time <input type="checkbox"/> a.m. <input type="checkbox"/> p.m.
<input type="checkbox"/> (For corporations, partnerships, and unincorporated associations which may be sued under a common name) I delivered a copy of the summons to an officer, managing or general agent, or agent authorized to accept service of process as follows:	Address or Location	Date
		Time <input type="checkbox"/> a.m. <input type="checkbox"/> p.m.
	Name of person to whom the summons was delivered	
Signature		
Title		Date

B. ACKNOWLEDGMENT OF RECEIPT		
I acknowledge receipt of a copy of the summons on the front of this form.		
Signature		
Title	Date	Time <input type="checkbox"/> a.m. <input type="checkbox"/> p.m.

1. To (Name, Address, City, State, Zip Code) Time Warner Cable Subpoena Compliance Team Custodian of Records 10000 [REDACTED] Houston, Texas 77036	<p style="text-align: center;">DEPARTMENT OF HOMELAND SECURITY</p> <p style="text-align: center;">SUMMONS (Continuation)</p> <p style="text-align: center;">to Appear and/or Produce Records 19 U.S.C. § 1509</p>
Summons Number ICE-HSI-RV-2016-00008	
<p>3. Records required to be produced for inspection (continued)</p> <p>Pursuant to an ongoing investigation being conducted by United States Immigration and Customs Enforcement, you are directed to provide subscriber information including, but not limited to: name, address, length of service (including start and stop date), length of time the requested IP address was/were assigned to the subscriber, subscriber IP Logs for the past 90 days, types of Internet-based services utilized, means or source of payment for such service and any user registered and/or affiliated email accounts for the subscriber of the IP address:</p> <p>IP ADDRESS 104.175.141.234 utilized on or about October 7, 2015 at 10:07 P.M. EST (GMT-0400 EST).</p> <p>AGAIN, PLEASE MAKE SURE TO PROVIDE THE LENGTH OF TIME THE IP ADDRESS WAS ASSIGNED TO THE SUBSCRIBER.</p> <p><u>Method of Response:</u></p> <p><u>Preferred:</u></p> <p>Return the requested records in a data file format such as ".XLS", ".CSV", ".TXT", ".TIF", or ".PDF". The data file(s) should be delivered via e-mail to Special Agent Jonathan C. Ruiz at J. [REDACTED]</p> <p>NOTE: The ICE e-mail system limits incoming messages containing file attachments to 10 MB. For larger files send the summons response in multiple e-mail messages.</p> <p><u>Alternates:</u></p> <p>The records may be supplied in a file format on a CD-R. If the records are not available in data file format, paper documents will be accepted. The records should be delivered to Special Agent Jonathan C. Ruiz at U.S. Immigration and Customs Enforcement, 655 W. Rialto Avenue, San Bernardino, CA 92410.</p> <p>If you have questions, please contact Special Agent Jonathan C. Ruiz at [REDACTED]</p> <p><i>You are requested not to disclose the existence of this summons for an indefinite period of time. Any such disclosure will impede this investigation and thereby interfere with the enforcement of federal law.</i></p> <p style="text-align: center;">End of Document</p>	



October 26, 2015

Jonathan Ruiz
Home and Security Investigations
[REDACTED]
San Bernardino, CA 92410

Re: Legal Process Dated 10/17/2015 Requesting Time Warner Cable Subscriber Records
TWC Case ID: 12743
Your Internal Reference ID: HSI-RV-2016-00008

We have conducted a search of our records in response to the above referenced legal process issued at your request. Pursuant to the specific obligations imposed by 18 U.S.C. §2703, this letter serves to advise you that the following records are enclosed:

- Subscriber Info
- Service Details

If you would like to discuss this matter with us, please contact me at (703) 345-2665 between the hours of 8:30 AM and 5:30 PM Eastern. When calling, please reference the TWC case number # 12743 to enable us to retrieve your legal process and this letter from our files for the contact. It is Time Warner Cable's Record Retention policy to destroy our files relating to this request three years from the date of our response.

Respectfully,

A handwritten signature in cursive script that reads 'Robert A. Suter'.

Rob Suter
Senior Subpoena Analyst
Law Enforcement Response Operations Center
Time Warner Cable
<http://www.timewarnercable.com/SubpoenaCompliance>
SubpoenaInquiry@twcable.com

SUBSCRIBER RECORD

Target Details	104.175.141.234, 10/7/2015 10:07:00 PM, Eastern
Subscriber Name:	ANGELO HARPER
Subscriber Address:	██████████ MORENO VALLEY, CA 92553-4729
Service Type - RR HSD	Activate Date: 4/28/2009 Deactivate Date: St Active
User Name or Features:	██████████@roadrunner.com
Phone number:	(951) ██████████
Other Details	
Other Information:	Current Dynamic IP Address: 104.175.141.234, Original Lease Start: 12/11/2014 5:42:00 PM PST.

DECLARATION OF CUSTODIAN OF RECORDS

Pursuant to 28 U.S.C. § 1746, I, the undersigned, do hereby declare:

1. My name is Rob Suter. I am over 18 years of age and employed by Time Warner Cable Inc. as a Senior Subpoena Analyst. Part of my job responsibilities are to review the records that Time Warner Cable maintains that pertain to individual customer accounts to specific business records.
2. I make this declaration based on a review of Time Warner Cable's business records, which are created contemporaneously with the activity, are kept in the ordinary course of Time Warner Cable's business and pertain to the regular business of Time Warner Cable.
3. I am in receipt of legal process served on 10/26/2015, signed by Jonathan Ruiz, and requesting specific records of Time Warner Cable. Attached to this declaration are records responsive to the request. These records are business records of Time Warner Cable.

I DECLARE under penalty of perjury that the foregoing is true and correct.



Rob Suter
Senior Subpoena Analyst, Law Enforcement Response Operations Center
Time Warner Cable
SubpoenaInquiry@twcable.com